

Corporate Overview and Scrutiny Committee

Tuesday 5 October 2021

10:00

Council Chamber, County Buildings, Stafford

NB. The meeting will be webcast live which can be viewed here -

<https://staffordshire.public-i.tv/core/portal/home>

John Tradewell
Director of Corporate Services
27 September 2021

A G E N D A

PART ONE

1. **Apologies**
2. **Declarations of Interest**
3. **Minutes of the meeting held on 7 September 2021**
4. **Customer Feedback and Complaints Service - Annual Report 2020 - 21 Corporate Services** (Pages 1 - 22)
5. **Overview and Scrutiny Committee Work Programme 2021-22 Update** (Pages 23 - 48)
6. **Work Programme** (Pages 49 - 54)
7. **Exclusion of the Public**

The Chairman to move:-

“That the public be excluded from the meeting for the following items of business which involve the likely disclosure of exempt information as defined in the paragraphs of Part 1 of Schedule 12A (as amended) of Local Government Act 1972 indicated below”.

PART TWO

(All reports in this section are exempt)

Membership	
Charlotte Atkins	Bernard Peters

Tina Clements	James Salisbury
Mike Davies	Bob Spencer
Colin Greatorex (Chairman)	Samantha Thompson
Gill Heath (Vice-Chairman (Scrutiny))	Conor Wileman (Vice-Chairman (Overview))
Jeremy Oates	Mike Worthington
Jeremy Pert	

Note for Members of the Press and Public

Filming of Meetings

The Open (public) section of this meeting may be filmed for live or later broadcasting or other use, and, if you are at the meeting, you may be filmed, and are deemed to have agreed to being filmed and to the use of the recording for broadcast and/or other purposes.

Recording by Press and Public

Recording (including by the use of social media) by the Press and Public is permitted from the public seating area provided it does not, in the opinion of the chairman, disrupt the meeting.

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